



Secure, ZeroTrust™ Digital Services for Tech-Forward Properties

Easily manage your building and tenant networks— without buying, installing or maintaining your own IT infrastructure.

With Join's ZeroTrust™ Platform, no individual or device gains access to the network unless they are authorized and authenticated. Join delivers secure and segmented access to mission critical building and tenant networks.



OWNER/OPERATOR

Security, Performance, and Resilience

With Join, instantly access all the network availability, performance, reliability and security features, cost-effectively and on demand.

Get flexible and scalable IT as a service, with no network infrastructure to buy, install, or maintain.

Secure, Customizable Services

Secure your building infrastructure. You need secure, high-performance digital services to help protect mission critical building systems. Join building and tenant networks deliver enterprise-grade digital tenant experiences.

Manage growth and consolidate services. Easily light up additional properties or your whole portfolio, onboard new employees and tenants, add segmented IoT and sensor networks, all within your own secure private network.



Save Time and Money—Without Sacrificing Performance and Security



No hardware or network infrastructure to purchase, install or maintain

Join's secure, net neutral, terabit-scale IT infrastructure and digital services solutions meet the highest network security and performance standards. There's nothing to buy, install, or support—Join maintains the entire network.



Reliable, unlimited bandwidth on demand and “as a service”

Subscribers can consume as much bandwidth and data as they need on demand, uncapped and unthrottled. Pay only for the services you need and change any time.



Create new Revenue Opportunities—Fund Via Capex or Opex

Join offers flexible pricing, packaging and business models to meet your needs. For some applications, you may prefer to fund your solutions through Capex (building infrastructure services for example). For other operations such as your Flex Office, you may prefer to fund through Opex.



ZeroTrust™ Security—define your authorized users and devices

Join delivers security, privacy, and compliance. Our secure, private, terabit-scale network only allows authenticated users and devices to access their networks, ensuring segmented user traffic doesn't impact other tenants on the network.

Join helps you eliminate multiple vendor contracts, IT services, and support maintenance requests.

- ⊕ **Secure, ZeroTrust™ Infrastructure**
Private in-building network connectivity ensures no one else can see, access, or use your network
- ⊕ **Reliable Cloud-Based Network**
Terabit-scale bandwidth is delivered across a dedicated, fully-redundant network
- ⊕ **Extensible, Configurable Services**
Connect multiple buildings in your portfolio and manage IoT devices from remote locations
- ⊕ **Unlimited and Uncapped Internet**
High-performance platform delivers internet on demand, per user and per application
- ⊕ **Cloud Direct Connect**
High capacity, secure connections to AWS, Azure, Google Cloud, and more
- ⊕ **Unified Communications and Collaboration**
Integrated voice, video, and chat for seamless communications

All-in-One Solution to Modernize Your Building Tech

Join dramatically reduces the huge capital and variable expenses traditionally required of both building owners and tenants for IT infrastructure. The Join solution dramatically reduces time spent managing multiple vendor contracts, IT service requests, maintenance and support. Join delivers and supports the complete solution.

	ZeroTrust™ Platform	Join Essentials	Join Enterprise	Join Premier
Secure Private Network				
Redundant Fiber to Join Cloud, Diverse Paths	☑	☑	☑	☑
Redundant LAN Architecture	☑	☑	☑	☑
Network Availability SLA	☑	☑	☑	☑
Uncapped, Unthrottled Bandwidth		☑	☑	☑
Single Wired Port Access, per Desk		☑	☑	☑
Wi-Fi				
Common Area + Guest Wi-Fi Network	☑	☑	☑	☑
Private SSID and VLAN		☑	☑	☑
Guest Wi-Fi Network			☑	☑
Security				
Zero Trust Access	☑	☑	☑	☑
Individual User Authentication	☑	☑	☑	☑
Firewall		☑	☑	☑
Anti-Virus			☑	☑
Anti-Spam			☑	☑
Intrusion Protection				☑
Web Filtering				☑
Access and Usage Reports				☑
Support				
Remote Support: Phone, Web, Chat, Text	8am-5pm, M-F	8am-5pm, M-F	7am-7pm, M-F	24x7, 365 Days
Access to Local Concierge Team	☑	☑	☑	☑
Enhanced Data and Infrastructure Services				
Private Cloud Connect	Contact Sales for More Info			
Data Center Direct Connect	Contact Sales for More Info			
SD-WAN Multiple Location Direct Connect	Contact Sales for More Info			
Multiple Segmented IoT Networks	Contact Sales for More Info			
Digital Services for Hot Desk Users	Contact Sales for More Info			
Integrated UCaaS and Digital Services				
Web-based Conference Room Scheduler		Optional	Optional	☑
Bookable Meeting Room Scheduler		Optional	Optional	☑

Note: all times in local time

